

# Business Technology Solutions



**Empowering you to maximize technology and data investments to build trust and keep the bad guys out.**

Like any leader of a successful credit union, you need to rely on IT professionals who deliver results that improve your security while also affordably meeting regulatory requirements. To effectively manage the complex risks of increasing online services and technology, you must fully understand the threat landscape of your environment from the perspective of an attacker. Only then can you begin to minimize your exposure and manage the risk that your financial institution faces.

Our credit union IT team understands these challenges and has extensive knowledge of credit union regulations and compliance requirements. Based on our experience of working with credit unions and financial institutions for decades, we offer you a customized solution to elevate your security posture.

Credit union executives face increased compliance demands, evolving and growing cyber threats, and competitive pressure for innovations driven by new technology. Our Credit Union Technology Solutions include IT audit, risk, compliance and cybersecurity services. Our team can help the savvy Credit Union CEO balance these competing demands and get back to focusing on growth.

## PROJECT EXAMPLES:

### \$1B Credit Union

IT and cybersecurity advisory, penetration testing, business continuity table top testing and vendor risk management advisory.

### \$140M Credit Union

Multi-year full service IT audit, IT risk and cybersecurity services.

### \$1B Credit Union

PCI readiness assessment and advisory services.

### Core Processor

Multi-year full service SOC 2 reporting, IT audit, IT risk and cybersecurity services.

### Credit Union Service Organization

Multi-year full service SOC 1 and SOC 2 assurance services.

### \$44M Credit Union

Multi-year full service IT audit, IT risk and cybersecurity services.



[www.gbq.com](http://www.gbq.com)



**Our clients operate in a complex, highly competitive and rapidly changing business environment.**



### **IT AUDIT SERVICES**

GBQ's team has significant experience testing information security, financial, operational, and general computer controls for regulatory compliance, system and organization control reports, and other projects. We conduct FFIEC driven credit union audits as well as SOC reports for processors and CUSOs. We are able to structure IT audit schedules to fit your timing and budget, often establishing multi-year rotational testing cycles to help manage costs.



### **CYBERSECURITY RISK ASSESSMENTS**

GBQ facilitates a process where management assesses and evaluates the CU risk profile and inherent risks. GBQ then performs a collaborative control maturity assessment.



### **PENETRATION TESTING**

Conducted using trustworthy ethical hacking techniques and commercial tools to emulate real world attacks and exploit vulnerabilities. The comprehensive report includes a summary along with a risk register including recommendations to assist with remediation efforts.



### **VULNERABILITY ASSESSMENTS**

Provides a point in time view of the vulnerabilities within your network and is included with both the security assessment and penetration testing. The comprehensive report provides a summary of the vulnerabilities along with risk register including recommendations to assist with and speed up the remediation efforts.



### **SOCIAL ENGINEERING TESTING**

Comprised of techniques used by hackers to trick a customer's staff into revealing sensitive information or to induce actions that create security holes. It may be performed as a standalone security check or as part of a penetration test, but usually serves as an ongoing service to keep employees aware and on their toes.



### **SECURITY AWARENESS TRAINING**

Provides users the necessary training to identify potential threats that could compromise the security of the network. The KnowBe4 platform provides easy to read reports of the training and testing activities that allow management to customize the training to meet their needs.



### **DIGITAL FORENSICS & INCIDENT RESPONSE**

GBQ's team helps credit unions plan for continuity issues, disaster and security incidents. We conduct table top tests of those plans to ensure you are prepared in advance of a bad event. And, in the case of a bad event, our response team can help contain the event and return you to service quickly.